



## DEVELOPMENT OF ROAD SERVICES

Complete Urban were engaged by Griffith City Council to review their Road Services Division. The context for the review was based on the "Best Value" model as used in the UK.

The scope of work included reviewing all facets of road services including design, budgeting, programming, plant, as well as the on ground delivery of projects i.e. maintenance and construction.

COMPLETE Urban undertook a comprehensive study recommending some 13 improvements that will assist Council greatly to improve services while complying with the principles of 'Fit for the Future'.

At the end of the management review of the council structure, the team found that the Roads Operation Division functioned well, was faced with a number of challenges and, there were areas where improvements could be made. COMPLETE provided recommendations for future improvements and a Division Restructure.

LOCATION: Griffith, NSW  
PROJECT TYPE: Engineering  
BUDGET: \$20K  
STATUS: Completed  
ORGANISATION: Griffith City Council